

Language Errors Analysis In Whatsapp Group Conversation Of Students of Class B Applied Linguistics UNJ Class Of 2023

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Abstract

This study aims to analyze language errors that occur in student WhatsApp group conversations in order to improve understanding and use of language more effectively in the academic environment. This study uses descriptive qualitative method and data collection technique, which is sourced from language errors in WhatsApp group of Applied Linguistics Doctoral Program UNJ Batch 2023 class B students. The results of this study show that there are a number of language errors that appear in the WhatsApp group conversations of Applied Linguistics Doctoral Program UNJ class 2023 students. The errors include aspects of spelling, capitalization, and improper writing. In various contexts and domains, these language errors occur because the Applied Linguistics Doctoral Program students of Batch 2023 class B use informal language when communicating in the WhatsApp group, which is a non-formal situation among their peers. These language errors can be attributed to the relaxed situation in which the doctoral students express their opinions by using more relaxed and informal language in their daily interactions in the group.

Keywords: WhatsApp, Errors, Language, Conversation

INTRODUCTION

Language is a very important means of communication for society. Language is the most distinctive characteristic of humans, distinguishing them from other creatures. (Abdul Chaer, 20023) explains that language is a system of sounds, arbitrary, productive, dynamic, diverse, and humane. Language is an important communication tool for humans, used to convey information or news, facts, opinions, and so on from one speaker to another. Therefore, language cannot be separated from human life because it is a tool that supports activities in society.

In line with the statement of Chaer, Jaya and Suyanto (2016), language is a system of sounds used by speech communities to communicate and interact with each other in order to achieve cooperation or certain goals. In this language, it is determined by several factors, namely linguistic factors and non-linguistic factors, including social factors, because language cannot be separated from language users, and it cannot be denied that language is part of a social system.

Language has a very important role, namely as a conveyor of information both orally and in writing. In general, this language has several main functions in life. The main



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functions of language, for example, as a tool for expressing self-expression, as a means of communicating with others, as a tool for social integration and adaptation, as a tool for social control and so on. Language style is the utilization of richness in the use of certain language varieties to obtain certain effects, making a literary work more alive. Language style according to Ratna (2007), Wiwit et al (2020) is the overall way of using (language) by the author in his work. A unique language style is a requirement for written meaning used in short stories, one of which is the use of comparative language styles that contribute to giving an aesthetic effect in a short story that is more alive and impressive.

With the advancement of technology, a new form of communication has emerged that makes it easier for people to communicate even over long distances: the WhatsApp Messenger app. WhatsApp Messenger is a free messaging app available for Android and other smartphones. WhatsApp has become a very popular app. Nur Hasanah et al. (2020) explain that WhatsApp is also an app that can be used for group communication, namely by creating groups. WhatsApp groups typically consist of WhatsApp users who share the same profession, hobbies, and interests. This advantage makes WhatsApp a popular app among both Android and iPhone users.

This app has a special feature called Groups, which can be used for discussion among students and to disseminate academic information in the teaching and learning environment. However, in general, when using WhatsApp Messenger, some users still make mistakes when communicating in WhatsApp groups, such as punctuation errors or spelling errors, or typos, when sending messages.

The use of abbreviations in communication, particularly via instant messaging services like WhatsApp, has become a common trend among many people. One of the latest abbreviations frequently used is "butkon," which stands for "Butuh Kontak." The term "butkon" refers to the need for someone's contact information, such as a phone number, social media account, email address, or other information that allows the sender to immediately contact the recipient. Generally, the term "butkon" is used in urgent situations where someone needs to contact someone immediately. Young people, in particular, often use this word to quickly convey a request for contact. In this context, "butkon" is an expressive and effective way to request contact information without having to specify the type of contact desired.

The importance of "butkon" is also reflected in the speed and ease of communication in today's digital world. In situations where time is crucial, this term provides a quick solution to meet the need to contact someone. Furthermore, the use of abbreviations like "butkon" reflects the adaptation of language and culture in the information technology era, where communication is often brief and direct. In addition to "butkon," slang in text messaging continues to evolve along with changing trends and the development of social media. Therefore, to stay connected with the younger generation and understand the latest trends, it is important to constantly update your vocabulary and understand the meaning behind these abbreviations.

This study aims to analyze language errors occurring in student WhatsApp group conversations to improve understanding and more effective language use in academic settings. By analyzing language errors in WhatsApp group communication, this study seeks to identify common error patterns and provide recommendations for improving communication quality among group members.

The research methodology will involve data collection through surveys and observations of interactions within student WhatsApp groups. Frequent language errors, such as grammatical errors, spelling errors, or incorrect word usage, will be

systematically recorded and analyzed. Furthermore, social and contextual factors that may influence the occurrence of language errors will be explored.

METHOD

The research method used in this study is a qualitative descriptive research method. Moleong (2007); Wiwit et al (2023) qualitative approach is a research procedure that produces descriptive data in the form of written or spoken words from people and behaviors found, In this study describes the data obtained from the WhatsApp group in the form of errors that occur both from the aspect of spelling, capital letters, use of punctuation and words that are not appropriate or standard. This study uses the documentation method as a research instrument with data sources derived from WhatsApp group screenshots and the object studied is the conversation in the WhatsApp group of students of the UNJ applied linguistics doctoral program, class B, class 2023.

RESULTS AND DISCUSSION

1. Data 1, language error in the sentence "I have downloaded the one that belongs to Kang Yabui"

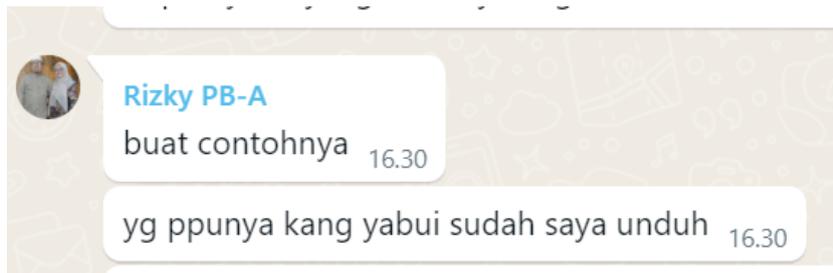


Figure 1: Language error in Rizky PB-A's account
 Source: Research Data

Table 1. Data 1 Language Errors in Sentences

No	Error	Justification
1.	which	Which
2.	have	have / have
3.	yabui	Yabui

Source: Data Process



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The linguistic error in Figure 1 is found in the word "yg," which means "who." The spelling of this word is incorrect because it is non-standard and not included in the KBBI (Indonesian Dictionary of Indonesian Language). Therefore, the correct spelling is "yang." The next error is in the word "ppunya," which means to have. This spelling is incorrect because it has an extra "p," whereas the correct spelling is "punya." The next error is in the word "yabui," which should capitalize the first letter of a person's name. According to Wibowo (2018); Marlina (2021), capital letters are used for the first letter of a person's name.

2. Data 2, language error in the sentence "I have also arrived in Ciawi"

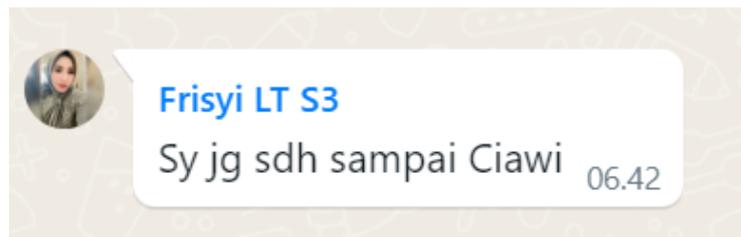


Figure 2: Language error in Frisyi LT S3 account
Source: Research Data

Table 2. Data 2, Language Errors in Sentences

No	Error	Justification
1.	Sy	I
2.	also	Also
3.	Already	Already

Source: Data Process

The linguistic error in Figure 2 is found in the word "sy," which means "I." This word is misspelled because it is not included in the KBBI (Indonesian Dictionary). Therefore, the correct spelling is "saya." Furthermore, errors occur in the words "jg" and "sdh." These words are misspelled and not included in the KBBI. The correct spellings are "juga" and "sudah."

3. Data 3, language error in the sentence "Kang Idrus, for Wednesday, from 8 to what time, Kang?"

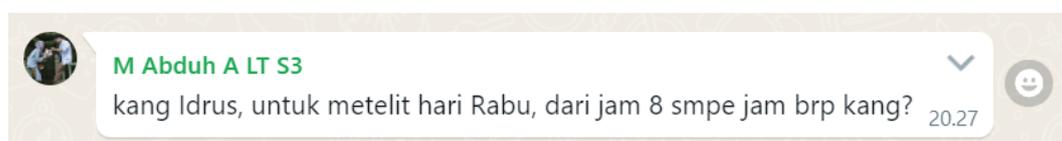


Figure 3: Language error of M Abduh A LT S3 account

Source: Research Data

Table 3. Data 3 language errors in sentences

No	Error	Justification
1.	up to	until
2.	how much	How many

Source: Data Process

The linguistic error in Figure 3 is in the word "smpe," which should be spelled "sampai." The next error is in the word "brp," which is not included in the KBBI (Big Indonesian Dictionary), and the correct spelling is "berapa."

4. Data 4, language error in the sentence "Friends, permission is off-cam, I want to continue online again"

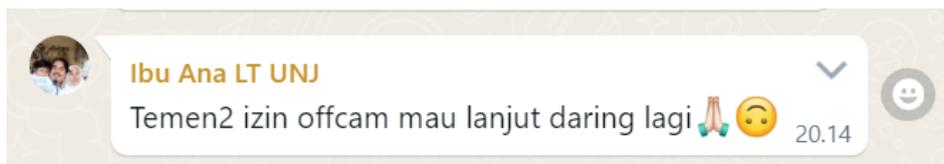


Figure 4: Language error in Ms. Ana LT UNJ's account

Source: Research Data

Table 4. Data 4 Language Errors in Sentences

No	Error	Justification
1.	Friends	Friends
2.	off-cam	off camera
3.	want to continue	want to continue
4.	online	in the network

Source: Data Process

The language error in Figure 4 is in the word "Temen2" which should be "teman-teman". Next, the use of the word "offcam" which should be written as "off camera" and written using italics. Kemendikbud (2016); Nikmah Hasibuan (2019) in every letter written in a foreign language must be italicized. This is based on PUEBI that italics are used to write words or phrases in regional languages or foreign languages. The next error is in the phrase "mau terus", the word is an inappropriate or non-standard phrase which should be written as "ingin terus". The next error is in the word "daring" which should be written as "dalam jaringan".

Based on the research findings, several language errors emerged in the WhatsApp group chats of the 2023 Class B Applied Linguistics Doctoral Program students. These



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errors included spelling, capitalization, and incorrect spelling. In various contexts and domains, these language errors occurred because the 2023 Class B Applied Linguistics Doctoral Program students used informal language when communicating within the WhatsApp group, which is a non-formal situation among their peers. These language errors can be attributed to the relaxed nature of the doctoral students' use of more relaxed and informal language in their daily interactions within the group. While this phenomenon is generally part of the dynamics of group communication, it is important for students to be aware that the use of informal language must be selective, especially when it relates to academic contexts.

CONCLUSION

Research conducted on WhatsApp group conversations among students in the 2023 Class B of the Applied Linguistics Doctoral Program at UNJ revealed a number of language errors involving spelling, capitalization, and incorrect spelling. These errors generally occurred in informal communication within the WhatsApp group, which serves as a forum for informal interaction among students in the Applied Linguistics Doctoral Program at UNJ. These findings suggest that doctoral students tend to use more relaxed and less formal language when communicating on the platform.

This conclusion illustrates that the WhatsApp group environment is a context that influences the language use of the 2023 class B Applied Linguistics Doctoral students of UNJ. These language errors appear to be the result of a relaxed atmosphere in which students express their opinions without considering more formal language rules. Therefore, corrective measures and increased awareness of formal language use may be necessary to improve the quality of communication within the WhatsApp group.

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